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Transport options can include walking, cycling, cars, buses, trains and trams. The transport system includes:

- government departments responsible for roads, footpaths, railways and waterways
- public transport
- taxi and rideshare operators.

When we say reasonable adjustment, this means reasonable changes that services need to make so they're accessible for people with disability.

You can find more information on our [transport page](#) .

What transport supports are not NDIS supports?

The transport system is responsible for transport infrastructure to meet the needs of all Australians, including those with disability. This includes roads, footpaths, train lines, waterways, and disability parking.

It's responsible for making sure public transport is accessible for you, such as at stations and stops, and on vehicles like buses. The transport system makes sure transport providers follow discrimination laws in transport services.

The transport system also looks after travel fare concessions for people with disability.

Examples of transport supports that are not NDIS supports

- Accessible public transport
- Public transport fares, including public transport concessions
- Modifications to make public transport or taxis accessible for you
- Transport infrastructure, like adjustments to roads and footpaths
- Transport costs for animals, except for an eligible assistance animal that's included in your NDIS plan
- Airline lounge memberships and access fees
- Community transport services

What are we responsible for?

- NDIS supports to help you travel independently, such as training to use public transport or assistive technology to help you travel
- Vehicle modifications for private vehicles – that is, modifications for cars or other vehicles you or your carers own, but not modifications for public transport or taxis
- [Transport funding](#) for the reasonable and necessary cost of taxis, rideshares or other private transport, if you can't use public transport without great difficulty because of your disability support needs

Remember, NDIS supports must meet all the [NDIS funding criteria](#) before we can include them in your plan.

Examples of supports we may fund

- Help to get a driver assessment if you need to drive a modified vehicle
- Help to get driving lessons if you need to learn how to drive a modified vehicle or need additional lessons because of your disability
- Help to learn to use public transport
- Activity-based transport, for the cost of support workers to help you get to work, study, or join social activities. Learn more in the [NDIS Pricing Arrangements and Price Limits](#)

Example

Amira wants to drive her car to and from work. Amira has her driver's licence and she bought a new car. But she needs modifications to her car, and lessons on how to use the new modifications before she can drive it.

Local councils and businesses are responsible for providing accessible parking spots so Amira can park close to a building entrance and has enough space to get out of her car.

We may fund a driver assessment to find out if any vehicle modifications can be made to Amira's car. If the car is suitable for modifications, and the support meets the NDIS funding criteria, we may fund the cost of modifying her car.

We could also fund lessons for Amira to learn how to adapt her driving for her modified car, if the lessons meet the NDIS funding criteria.