

If we approve a new plan or vary your current plan before we make our internal review decision, then the internal review will cover both:

- the first decision to either approve a new plan, or vary your plan (original decision); and
- the later decision to either approve a new plan, or to vary your plan (second decision).

This means if you're unhappy with the second decision, you won't need to ask for another internal review.

This is because the internal reviewer will review the second decision automatically (as part of the current review process).

The internal reviewer will consider if both decisions have been made correctly.