

We recognise the importance of supporting family, carers and support networks when a participant dies.

To provide the best support we can during this difficult time, we have specialist staff who can help you work through any remaining NDIS matters. Learn more about [how we can help after a participant dies](#).

When we say 'you' in this section, we mean someone who is a verified contact of the participant in our system and is looking after the participant's matters after they've died.

You might be a:

- spouse
- nominee
- parent or child representative
- court appointed trustee or guardian.

It's important you [tell us](#) when a person dies, as they're no longer an NDIS participant, and we'll need to finalise their NDIS record.

You can tell us in person, or by phone, email or letter, when the participant dies. We also have a [form](#) you can fill in.

We'll ask for the participant's date of death. We'll also ask who the executor of the estate is if you have this information. This is the person who'll be managing the participant's estate. We use this information to help us finalise the participant's NDIS record. This means their plan ends and NDIS supports will stop.

We know this is a difficult time. Where appropriate, we'll offer support to help you work out what you need to do to finalise matters relating to the participant's plan after they die. You can reach out to a local area coordinator, early childhood partner or planner. You can also [contact us](#) .

Learn more about [what to do when someone dies](#) .