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We may check your eligibility if evidence suggests you may no longer be eligible. This could mean you no longer meet one or more of the residence, disability, or early intervention requirements.

When you became an NDIS participant, you met the requirements for disability or early intervention, or from 3 October 2024, you may meet requirements for both disability and early intervention.

If you're not sure which requirements you met, have a look at the access decision letter we sent you when we decided you were eligible. If you've been through an eligibility reassessment before and this was updated, you can find it in the eligibility reassessment outcome letter we sent you. You can also [contact us](#).

If we check and it looks like you may no longer meet the eligibility requirements, we may reassess your eligibility. We call this an eligibility reassessment. If we decide to start an eligibility reassessment, we'll let you know. We'll give you the opportunity to give us more evidence about your NDIS eligibility.

Learn more about [How we let you know we're doing an eligibility reassessment](#).

After the eligibility reassessment process has finished, we'll consider the information and decide if you're still eligible.

Learn more about [How we decide if you're still eligible for the NDIS](#).

You may have to leave the NDIS if you don't provide us with the specific information, or the evidence shows you don't meet one or more of:

- the residency requirements
- the disability or early intervention requirements.

If you're still eligible, you'll remain a participant. You can keep using your NDIS supports.

If we revoke your status, you will leave the NDIS.

Learn more about [when you can be revoked as a participant](#)

How do we let you know we're doing an eligibility reassessment?

We'll send you a letter to let you know we're doing an eligibility reassessment. We'll also contact you by your preferred contact method, such as by phone or email, to let you know.

If your plan is being reassessed at the same time as the eligibility reassessment, you might get a new plan while we're doing the eligibility reassessment. You remain an NDIS participant and can continue to use your funding to access NDIS supports while your eligibility is being reassessed.

If we start doing an eligibility reassessment, we'll let you know that based on the evidence we have, we're thinking about whether we should revoke your status as a participant. We'll also let you know what eligibility requirements we don't think you meet.

Will we ask you to provide evidence for an eligibility reassessment?

We'll write to you and give you an opportunity to provide relevant information or evidence you would like considered when we make the eligibility reassessment decision. The letter will explain what evidence we have and the eligibility requirements we think you don't meet.

Sometimes if we don't have enough evidence to make a decision, we'll ask you for specific information or a report in a format that helps us to make a decision about your eligibility. We must tell you in writing when you need to provide this.

We'll only ask you to provide this specific information or report if we can't reasonably get it in a different way.