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Service providers can claim for NDIS supports purchased before the participant's death under a service agreement. They have 2 years from the participant's date of death to make a claim.

If the funding was [plan managed](#) , the registered plan manager will need to claim any funding for NDIS supports purchased before the participant's death. Registered plan managers can claim the plan management fee for the month of the participant's death for this purpose, if this forms part of their service agreement.

When can providers claim cancellation fees?

In some situations, providers can claim a cancellation fee if they had short notice of the participant's death. Providers can claim the fee according to the conditions in the [service agreement](#) and the [Pricing Arrangements and Price Limits](#) .

If the participant lived in Specialist Disability Accommodation (SDA), the SDA provider can claim vacancy costs in some situations. We have more information in the [SDA Pricing Arrangements and Price Limits](#) .